

What to expect after enrolling in the Essential Worker Healthcare Plan

Congratulations on enrolling in to a new plan through the Essential Worker Healthcare Trust! Please read through this important information about what to expect next.



1. Your healthcare coverage will begin on the 1st of the month after enrolling. For instance, if you enroll on January 5, your healthcare will begin on February 1. Similarly, if you enroll on January 27, your healthcare will begin on February 1.
2. Once your healthcare starts, it may take up to two weeks for you to receive your benefits card and welcome packet. Even though you do not have your card, you still have coverage.
3. If you need to access care between the time your healthcare starts and when you get your cards, you still can. Here are some options:

If you have Kaiser or Regence, you can call them and they will give you all the information you need to receive care:

Regence	Kaiser
866-240-9580	800-813-2000
OR email the Essential Worker Healthcare Trust (Essentialworker@RISEpartnership.com) and we can give you your member ID.	



4. If you have an emergency and need to visit an ER or urgent care, you can go. Any bills incurred during this time will be paid by insurance retroactively. If you have Kaiser, you will need to go to a Kaiser ER or urgent care.
5. We recommend you create an online account through Kaiser or Regence. You can call them directly for instructions.
6. If you enroll with dependents, you will receive a letter from the Trust, asking you to provide proof of their eligibility. You may need to submit copies of birth or marriage certificates.
7. You can always contact the Essential Worker Healthcare Trust with any concerns:
Essentialworker@RISEpartnership.com
(833) 389-0027

